

# Dhakuakhana College

## Student Satisfaction Survey (SSS)

Session: 2019-20

A survey has been conducted among a randomly selected group of students covering all classes to have a glimpse of the satisfaction level of the students regarding the Teaching-Learning and Evaluation process carried out in Dhakuakhana College. Altogether 110 students participated in the survey and gave their valuable feedback and suggestions on ten (10) key sub-fields.

The data were analyzed and discussed with the faculties of the college. The management and the faculties have incorporated the findings of the survey in the Teaching, Learning and Evaluation process for upliftment of their effectiveness.

Area of Question	Questions	Students' response in percentage (%)				
Curriculum Delivery	How much of the syllabus was covered in the class?	<u>Option A: 85 to 100%</u> 55 %	<u>Option B: 70 to 84%</u> 35 %	<u>Option C: 55 to 69%</u> 4 %	<u>Option D: 45 to 54%</u> 6 %	<u>Option E: Below 45%</u> 0 %
	The teachers' approach to teaching can best be described as	<u>Option A: Excellent</u> 45 %	<u>Option B: Very good</u> 40 %	<u>Option C: Good</u> 12 %	<u>Option D: Fair</u> 3 %	<u>Option E: Poor</u> 0 %

	The teachers illustrate the concepts through examples and applications	<b><u>Option A: Everytime</u></b> 35 %	<b><u>Option B: Usually</u></b> 50 %	<b><u>Option C: Occasionally /Sometimes</u></b> 10 %	<b><u>Option D: Rarely</u></b> 5 %	<b><u>Option E: Never</u></b> 0 %
	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	<b><u>Option A: Above 90%</u></b> 20 %	<b><u>Option B: 70 to 89%</u></b> 63 %	<b><u>Option C: 50 to 69%</u></b> 14 %	<b><u>Option D: 30 to 49%</u></b> 3 %	<b><u>Option E: Below 30%</u></b> 0 %
<b>Evaluation</b>	Fairness of the internal evaluation process by the teachers	<b><u>Option A: Always fair</u></b> 60 %	<b><u>Option B: Usually fair</u></b> 35 %	<b><u>Option C: Sometimes unfair</u></b> 5 %	<b><u>Option D: Fair</u></b> 0 %	<b><u>Option E: Unfair</u></b> 0 %
<b>Counseling</b>	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth	<b><u>Option A: Significantly</u></b> 35 %	<b><u>Option B: Very well</u></b> 60 %	<b><u>Option C: Moderately</u></b> 5 %	<b><u>Option D: Marginally</u></b> 0 %	<b><u>Option E: Not at all</u></b> 1 %
	The teachers identify your strengths and encourage you with providing right level of challenges	<b><u>Option A: Fully</u></b> 55 %	<b><u>Option B: Reasonably</u></b> 30 %	<b><u>Option C: Partially</u></b> 10 %	<b><u>Option D: Slightly</u></b> 5 %	<b><u>Option E: Unable to</u></b> 0 %
	Teachers are able to identify your weaknesses and help you to overcome them	<b><u>Option A: Every time</u></b> 39 %	<b><u>Option B: Usually</u></b> 55 %	<b><u>Option C: Occasionally /Sometimes</u></b> 6 %	<b><u>Option D: Rarely</u></b> 0 %	<b><u>Option E: Never</u></b> 0 %

	Teachers encourage you to participate in extracurricular activities	<b><u>Option A: Strongly Agree</u></b>  <b>30 %</b>	<b><u>Option B: Agree</u></b>  <b>61 %</b>	<b><u>Option C: Neutral</u></b>  <b>8 %</b>	<b><u>Option D: Disagree</u></b>  <b>1 %</b>	<b><u>Option E: Strongly disagree</u></b>  <b>0 %</b>
<b>Teaching-Learning Process</b>	The overall quality of teaching-learning process in your institute is very good	<b><u>Option A: Strongly Agree</u></b>  <b>70 %</b>	<b><u>Option B: Agree</u></b>  <b>20 %</b>	<b><u>Option C: Neutral</u></b>  <b>9 %</b>	<b><u>Option D: Disagree</u></b>  <b>1 %</b>	<b><u>Option E: Strongly disagree</u></b>  <b>0 %</b>